

Asymptomatic COVID-19 Testing FAQ

What if I am experiencing symptoms of COVID-19?

We provide testing for asymptomatic individuals. If you are experiencing symptoms of COVID-19, you should complete the BC Self-Assessment [here](#), or call 8-1-1 for guidance. Further, if you are experiencing symptoms prior to your appointment with us, please kindly advise us that you will need to cancel your appointment.

What type of COVID-19 test does Iridia use?

The test we perform is the Nucleic Acid Amplification (NAAT)/Polymerase Chain Reaction (PCR) for SARS-CoV-2 virus that causes COVID-19 infection.

How do I book an appointment?

Visit our [website](#) and select both the time and date that you would like to receive a test on. Once you have filled in your information and submitted your booking form, you will receive a booking confirmation email from us.

What is the fee?

\$325 ^{+tax} (\$341.25)

What is the testing process?

One of our Sample Collection Specialists will take a shallow 1-inch swab of each nostril. Dissimilar to the nasopharyngeal test, the PCR test we perform has minimal discomfort. The samples will then be delivered to an accredited lab for analysis.

When should I cancel my appointment? How do I cancel?

Our cancellation policy is 72 hours before your appointment time, please provide us with at least 72 hours' notice and you will receive a full refund.

Please note that appointments cancelled within 72 hours of the appointment as well as missed appointments, will not receive a refund.

For assistance with a cancellation more than 72 hours before your appointment time, please get in touch with us at booking@iridiamedical.com or at 604-685-4747.



Can I walk-in for a test?

Unfortunately, at this time to ensure the health and safety of both our clients and Sample Collection Specialists, we require all appointments to be made on our [website](#) prior to arriving to the testing facility.

How will I receive my test results?

You will receive an email from Iridia Medical which contains a link for you to use to access your official lab results. Please be advised that clients are responsible for ensuring the documentation provided by Iridia Medical suffices the purposes the test is required for (eg. travel). If you provide your PHN, you will be able to access your results through e-health.

How long will it take to receive results?

Test results are typically returned within 72 hours, however, may take longer. Iridia Medical does not analyze test results as we utilize an accredited lab and have no control over the amount of time it takes for a test to be processed. Iridia is not responsible for the delayed return of test results.

Will my results process over the weekend?

While our collection centre is currently only open Monday – Friday, our accredited lab operates seven days a week. Our office staff work on the weekend to ensure that any test results that come in over the weekend are sent to you right away.

My flight is departing and I need my results urgently. Can you speed up the process?

Iridia Medical has no control over the speed at which results are returned to clients and are unable to speed up the process under any circumstances. Iridia is not responsible for the delay in test results.

What happens if my test results are positive?

Test results will be emailed to you once results are posted. If the result is positive, Public Health Authorities from an accredited lab will be notified and will contact you directly.

